



Contract & Service Agreement

Please note that quotes expire after 24 hours. Bookings are secured **ONLY** when deposit is received. Deposits are non-refundable. All correspondence is done through our website and email to avoid confusion.

- **Remaining balances are DUE by the start time of the event: failure to pay for services could result in cancellation.** This allows us to attend and service the event without chasing down the organizer for payment after or during the festivities. Cash or check can be agreed upon ahead of time to be given to your painter at the start of the event. Please pay your invoices upon viewing your Square reminders to avoid any issues and so that your artists are paid. **Any Overdue balances are subject to late fees and will accrue a \$10 late fee PER DAY until settled.**
- Notify us of any changes through the **same email thread** to ensure we receive your message. Changes and cancellations should be forwarded to us immediately, at least 48 hours prior, to avoid conflicts or loss of deposit/full payment. Cancellations within 48 hours will receive no refunds. Please ensure you gave us the correct address (as listed on your invoice) to avoid a cancellation or loss of payments. In the event you must cancel, deposits are transferable to a future available date within a year of the original date. Changes can not be guaranteed and **any changes** can result in a *price increase*. If for any reason *SweetArt FacePaint* must cancel, a full refund will be sent to the original form of payment.
- We may arrive up to 15 minutes prior to set-up, or earlier, if a larger set up is needed. Please have a designated area you would like us to be in upon arrival, out of the way of guests and foot traffic. **We only require a table and 2 chairs to utilize for our face painting area (per painter).** In addition, we would appreciate the notice if we will be working outdoors so we can prepare. Please ensure you gave us the correct address, as listed on your invoice, to avoid cancellations and loss of payments. Email us any event questions.
- SweetArt FacePaint & More contributes to good times and smiles: we never require unhappy guests to be painted. Please **do not** force anyone to try to get their face painted. Furthermore, those wanting face paint or any other service, must be willing to sit still, have their hair out of the way, with a clean face. Additionally, we can not paint sick children or over abrasions, cuts, sores, etc. Arm paints can be done to accommodate. Children under the age of 4 will not be allowed festival glitter and could be refused services. **ALL face painters' design styles vary: you can request a specific painter upon inquiring. Each face painting is unique to the painter. No face painting design or exact replica of other designs are guaranteed. By booking, you accept that the face painting services are unique to each painter. No refunds.**

We have the right to refuse service and terminate involvement in events that include other face painters not affiliated with SweetArt FacePaint & More. We require a full refund of any fees we have paid when other face painters are present and working without our prior consent. This avoids conflicts and confusion with competing businesses and mitigates work done outside of our quality and practice to be affiliated with us; along with any other negative hygienic practices associated with free lance and illegitimate 'face painters,' especially.

SweetArt FacePaint uses professional grade, hypoallergenic paints and latex free hygienic supplies. There is always a possibility of exposure to allergens: participation in our services is voluntary and should be avoided if you have any allergies, illnesses, or any other ailments. SweetArt FacePaint will not be responsible or held liable for any adverse reactions that may occur.

Agreeing to all of the above is done so by selecting the box in order to receive a quote and carries over to your booking and our services. Please let us know how your painter did anytime after the event. **Tips are never expected but appreciated: feel free to include your painter's tip on the invoice or give them it directly at your event with cash or through their personal pay apps.** Thank you for choosing us to make it sweet!